

ORDINANCE NO. 2024 - 04

AN ORDINANCE OF THE CITY OF BRAZOS COUNTRY, TEXAS, AMENDING SECTION 23, PARAGRAPH A, OF ORDINANCE 2023-06

WHEREAS, the City Council finds it necessary to address late payments for water customers whose accounts are in arrears

NOW, THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF BRAZOS COUNTRY, TEXAS:

DIVISION 2

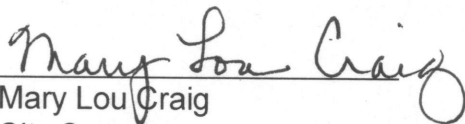
Section 23 Termination.

A. *Notice and appeals.* Except as provided in Paragraph D of this section, payments on accounts received by the City after 5:00 p.m. of the due date printed on the bill, as set forth in Section 26, shall be subject to a penalty of ten (10) percent of the unpaid current balance. The City may, in its discretion, render such accounts delinquent and disconnect service for failure to pay all charges. The City shall send by Certified Mail to the owner of any account over 30 days past due requesting immediate payment. The City shall send by Certified Mail to the owner of any account over 45 days past due giving 15 days for full payment or meter will be turned off and locked until full payment of balance plus the reconnect fee found in Section C of the Current Water Rate Sheet is paid. The written notice shall inform the customer of the amount of the delinquent account, the date service will be disconnected if payment is not made; the right to request an appeal no less than five (5) days prior to the scheduled date of disconnection, if disputed. The notice shall be hand-delivered to the city secretary or postmarked at least five (5) days prior to disconnection. If the customer elects to appeal the scheduled disconnection, the mayor, or his designee, is authorized to attempt settlement of the dispute with the customer and make recommendations to the City Council at the hearing on such appeal. The City Council shall hear and consider the matter and any recommendations made by the mayor at such hearing and inform the customer of the City Council's determination by sending written notice by United States first-class mail to the customer at the address of the connection.

PASSED, APPROVED, AND ADOPTED on this 18th day of April, 2024.


Robert S. Ray, Mayor

ATTEST:


Mary Lou Craig
City Secretary

