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For Immediate Release

CenterPoint Energy to Launch Series of Community Open House Events across Greater Houston Beginning This Weekend

First of 16 Community Open House events, outlined as part of Greater Houston Resiliency Initiative, to begin this Saturday in Harris County

Houston — Aug. 15, 2024 – This Saturday, August 17, from 10 a.m. to 1 p.m., CenterPoint Energy will host the first of 16 community open house events across Houston and surrounding areas over the next six weeks. The open house events, which will be held in every county across Greater Houston, are designed to elicit customer feedback concerning the company's response to Hurricane Beryl, as well as to provide a forum to communicate the specific actions CenterPoint is taking to improve future storm response as part of its Greater Houston Resiliency Initiative.

"We have heard the calls for change, and we are taking action now," said CenterPoint President and CEO Jason Wells. "As part of our commitment to improving, we are encouraging all of our customers to share their experiences during Hurricane Beryl, as well as their ideas for how we can do better."

Open House Format & Structure

At the open house events, customers will be invited to share feedback and ask questions of CenterPoint team members and leaders, visit a number of informational stations, and learn about and discuss the over 40 actions the company is taking to improve public communications, as well as strengthen system resiliency and community and emergency partnerships.

Open house attendees will also have opportunities to demo CenterPoint's new Outage Tracker and sign up for the Power Alert Service to stay better informed about outages before, during and after a storm. Along with CenterPoint subject matter experts, local organizations will also be on hand to help customers to prepare for storms and create personalized emergency plans.

Schedule & Location

The location and schedule for the first open house is as follows: **Saturday, August 17, 2024, at the Tom Bass Community Center, 15108 Cullen Blvd., Houston, TX 77047**. Customers can view the schedule for future open houses by visiting www.CenterPointEnergy.com/OpenHouses.

About the Greater Houston Resiliency Initiative

Since launching on August 5, more than 2,500 CenterPoint frontline workers and contractors have together taken a series of targeted actions to strengthen the grid and reduce the risk of outages before the next major storm. These actions include:

- **Installing stronger and more storm-resilient poles:** CenterPoint is replacing approximately 1,000 wooden poles by August 31 with stronger fiberglass poles that can withstand winds up to 132 MPH.



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- **Trimming or removing vegetation from our lines:** CenterPoint has doubled its vegetation management workforce in order to remove higher-risk vegetation near power lines by August 31.
- **Installing automated devices:** CenterPoint will install approximately 300 automated devices, known as trip savers. These devices mean that fewer customers experience outages, and quicker restoration times for those who do. The devices automatically re-energize the line in certain outages to help keep the power on for customers.

Progress on these efforts is available on CenterPoint's social channels and online at www.CenterPointEnergy.com/TakingAction.

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About CenterPoint Energy, Inc.

As the only investor-owned electric and gas utility based in Texas, CenterPoint Energy, Inc. (NYSE: CNP) is an energy delivery company with electric transmission and distribution, power generation and natural gas distribution operations that serve more than 7 million metered customers in Indiana, Louisiana, Minnesota, Mississippi, Ohio and Texas. With approximately 9,000 employees, CenterPoint Energy and its predecessor companies have been in business for more than 150 years. For more information, visit CenterPointEnergy.com.